

FOUNDATION FOR INNOVATION AND TECHNOLOGY TRANSFER

Corrigendum to the Tender Documents for providing Eating Outlet Services at R&I Park' IIT Delhi

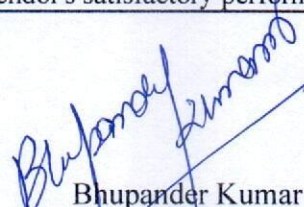
Ref. FITT/R&IPark/12/Tender/2026/285

Date: 09/09/2026

1. With reference to RFP No. Tender Notice No. RFP/FITT/R&I/Eatingoutlets/2026/01 for providing Eating outlet Services at R&I Park, IIT Delhi.
2. Following the pre-bid clarification meeting held on 28th August 2026 at 1500 hrs at R&I Park' IIT Delhi, queries were received from interested parties, and the following responses and amendments are being issued in reference to the tender document.

S. No.	Details as per Tender	Queries Raised by Vendor	Suggested Responses
1	Tender provides indicative footfall of 500+ occupants, expected to increase to 1,500 at full occupancy and 30,000 people within 1 km radius.	Vendor requests first right of refusal for catering/event requirements generated at R&I Park.	The selection of catering or event service providers for any event organized at R&I Park shall remain solely at the discretion of the respective event organizer.
2	Cafeteria license fee is ₹65,000/month + GST + utilities; Quick Meal Outlet ₹30,000/month + GST + utilities; Ice Cream Parlour ₹10,000/month + GST + utilities.	Vendor suggested cafeteria rent should be approximately ₹35,000 instead of 65,000 or rent should be ₹28 per sq. ft. or only utility charges should be applicable,	No change is recommended. The existing license fee structure and utility charge provisions shall remain as stipulated in the tender document.
3	Technical evaluation criteria carry 100 marks and financial evaluation is based on rates quoted in the financial bid. L1 bidder is selected subject to qualifying criteria.	Vendor suggested technical and financial weightage should be 70:30 and quality, hygiene, and existing facilities should be evaluated through site visits.	A QCBS-based evaluation with a 70:30 Technical-Financial weightage may be adopted. Bidders must secure a minimum of 50% marks in each technical parameter and an overall technical score of at least 70% to qualify for financial bid opening. The Technical Evaluation Committee may conduct surprise visits to existing outlets, either directly or through an authorized third-party agency, to assess food quality, hygiene, operational capabilities, and service standards. The weightage for such inspections within the technical evaluation may be finalized by the Tender Committee.
4	Eligibility criteria require minimum 5 years' experience in Govt./Semi Govt./PSU/Autonomous Bodies.	Corporate office experience should also be considered and specifically mentioned in the tender document.	Experience in providing catering services to reputed corporate offices may be considered as an eligible criterion, subject to approval and ratification by the competent committee.

5	Electricity and water charges are payable on actual consumption as raised by R&I Park Secretariat.	Utilities should be charged only for the kitchen area, as common seating is used by all occupants.	Utility charges shall be levied on actual consumption. However, R&I Park will bear up to 10% of the total utility charges attributable to the common seating and shared areas, as per applicable provisions.
6	License fee is subject to 5% compounded annual increase at the time of renewal.	Vendor requested removal of 5% annual escalation as it is considered high.	The provision regarding the annual license fee escalation of 5% at the time of renewal shall remain unchanged.
7	Bidder must provide proof of possessing an e-commerce platform for ordering and payment transactions. Preference is also given to digital ordering facilities.	Clarification sought whether an initial e-commerce platform is mandatory and whether a proprietary platform (other than Swiggy/Zomato) is acceptable.	Preference will be given to bidders who provide an online ordering and digital payment platform, including proprietary solutions, that enables the R&I Park, IIT Delhi and FITT community to place orders and make payments seamlessly. The platform should cater to occupants, startups, faculty, staff, students, visitors, and other affiliated users.
8	Introduction/deletion of menu items requires prior approval of R&I Park Secretariat/Authorized Committee.	Vendor requested that menu modification response/approval should be communicated within 2 working days.	Requests for menu modifications may be submitted on a quarterly basis. Decisions on such requests shall ordinarily be communicated within 15 working days of submission.
9	License period is maximum 3 years subject to annual performance review and renewal.	Vendor requested provision for additional 2-year extension based on satisfactory performance.	FITT may award the license for an initial period of three (3) years, subject to annual renewal based on satisfactory performance. Further, the license may be extended for an additional period of up to two (2) years, subject to the approval of the Competent Authority/Committee and the vendor's satisfactory performance.


Bhupander Kumar
(FM-R&I Park)

CC to:-

1. Tender committee Members